



STUDENT EXPECTATIONS BOARDING PROVIDERS

Guiding Statements

Student Well-Being

To provide a safe, welcoming and affirming environment reflecting the school's child protection and safeguarding guidelines, to develop students socially, physically, emotionally, intellectually and spiritually.

Home and Community

To develop strong partnerships with all stakeholders to ensure the safety, well-being and holistic development of all students, including those in Boarding and Homestay arrangements.

Preamble

Students of ACS (International) may choose to stay in Oldham Hall or ACS (Independent) Boarding Houses. It is important for families of ACS (International) to know that these Boarding Houses not part of ACS (International). They are separate organisations who work under Ministry of Education Policies and Procedures. In addition to this, staff at the Boarding Houses are not appointed or employed by ACS (International). While ACS (International) has no formal oversight of the Boarding Halls, the school does maintain a positive relationship with Boarding Hall Management.

Each Boarding House has its own Policies and Procedure that all students should familiarise themselves once they become residents. ACS (International) requires its students to follow the Policies and Procedures of the Boarding House they live in. Any agreement, entered into in relation to the Boarding Houses, is with the Boarding Houses and not with ACS (International). While ACS (International) staff, such as the International Student Coordinator, can help students with issues, they will not get involved in formal disputes e.g. financial or legal disputes.

ACS (International) may from time to time place its staff in Boarding Houses to help support students. It is important to note that while there may be ACS (International) staff in the Boarding Halls, they are not employees of the Boarding Halls.

While ACS (International) does not own or operate with Boarding Hall, it has set the following expectations that students should have about the level of care that is provided to them. If a student believes that they are not getting a satisfactory level of care they should first follow Boarding Hall procedures, and if still not satisfied they are able to raise it with ACS (International)'s International Student Coordinator (ISC). However, it is important to note that the ISC is not an employee of the Boarding Hall and so can only act as a student advocate in appropriate circumstances.

Student Expectations for Boarding Halls

It is reasonable to expect the following from Boarding Hall Staff:

- To provide a safe and secure environment to all Boarders.
- In the event of a serious incident, accident or medical emergency involving the student, to follow to provide the necessary care and attention and to promptly notify the school.
- To develop positive relationships with Boarders which are based on mutual trust and communication.
- To acknowledge the uniqueness of each Boarder and the levels of each Boarder's strength and weakness.
- To provide a positive environment where Boarders can flourish.
- To provide for Boarders' needs such as food and drink and secure sleeping arrangements.

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SLT	SLT		SLT	T3 2021

- To provide a safe environment with respect to Child Protection and Safeguarding, including trained staff.
- To have clear policies and procedures in place to deal with issues such as bullying and complaints.
- To support and assist Boarders to live comfortably within a foreign environment.
- To respect the Boarder's right to privacy, in accordance to Boarding House policies and procedures while realising that privacy does not equate to isolation.
- To acknowledge the significance of culture, customs, language and beliefs in the life of their Boarder and accommodate appropriately for these.
- Assist, support and nurture where needed or requested.
- Ensure that the Boarding Hall is suitable for habitation and complies with all applicable laws and standards.
- To liaise with ACS (International) staff regarding any concerns or difficulties with Boarders.
- To keep ACS (International) informed of any serious issues with Boarders and seek help and support where necessary.